



Welcome back!

The world has changed and we must all change with it! We will therefore be operating a little differently from now on for the sake of our customers and staff. Please be patient as we all adapt to these changes and strive to offer you the best service and visit under the circumstances.

Bookings and reservations

Please call us on **01691 672958** to make your visit reservation. We are strongly advising that you ring to make a booking for your visit with us, even if you are only planning to come for a drink. This will help us to manage numbers for the benefit of all and to maintain safe social distancing. Please indicate when booking whether you would like to be indoors or in the garden (weather permitting). If you arrive without a booking, we may ask you to wait until a suitable time when a table is available or other parties have left. Please be aware that in this situation we cannot guarantee admittance.

Social distancing

Suitably distanced air hugs only please even though many of us will not have seen each other for a while! Please respect social distancing requirements at all times where possible.

Depending on the weather we will either operate a greeting service from the garden or from the front door. Please be patient and wait for a member of staff to show you to your table, whether inside or out. You will be asked to sanitise your hands at this time and to give us your details as part of the Government's required track and trace policy. We will also explain how we will be working with you to make your visit a safe and enjoyable one.

Indoor gatherings should be in groups of up to two households (including support bubbles). Outdoor gatherings of 6 people or less can be from any number of households. If your outdoor gathering is of 7 people or more then all should be from no more than two households (or support bubbles).

Table service

We will be offering table service to all customers whether dining or drinking. There will be no service at the bar so please don't be tempted to try! We request your patience as we strive to get everyone served in a timely manner!

Tables have been carefully placed. Please do not move them or put tables together.

All tables will be fully cleaned before and after use and will be bare. We will bring required cutlery and condiment sachets (sorry!) to you as required.

Menus will be used only once and recycled afterwards. For this reason, please share a menu between your party.

We'll do our best to keep a safe distance where possible when taking orders and serving your table.

Toilets

There is a table with sanitiser outside each toilet. Please sanitise on your way in and out. Please close the lid before flushing the toilet and please wash your hands afterwards for at least two 'Happy Birthday's'!

Only one person at a time in the toilets. If busy, please queue sensibly and be patient.

Ladies - please use the gentleman's toilet by the entrance to the main dining room – turn right as you come through the front door (yes, we know it doesn't have carpet. That's men for you...). The regular ladies' toilet (with carpet!) is not in use at this time.

Gents – please use the men's toilet at the top of the main bar area – turn left as you come through the front door. The urinals are not in use – please use the cubicle.

Payment

We will be accepting both card / contactless payments and good old-fashioned cash. Unfortunately, our card machine does not currently work in the garden. You will be asked to come into the main bar area (turn left on entering) and to pay at the bar. Where cash is used for payment, we will take this from you on a tray. Only the person operating the till will touch it and any change will be returned to you on the tray. The till and tray will be sanitised, and the till operator will wash their hands immediately.

Cleaning

Staff will wash their hands regularly. Touch points and toilets will be cleaned at least half hourly. Tables and chairs will be cleaned on being vacated.

Dogs and children

Dogs are always welcome at **The Navigation**. Inside they are welcome in the main bar areas (to left on entering) and also in the garden. Please keep them on a lead at all times. Please be sure to mention that you are bringing a dog when booking your visit.

We are really looking forward to seeing you. If you have any questions, please let us know.